



## 2021 ANNUAL MEETING FREQUENTLY ASKED QUESTIONS

### Registration/Payments:

#### **Will there be a live meeting?**

POSNA is planning a live, in person meeting with limited capacity in compliance with current COVID restrictions in Dallas, TX. We will continue to monitor the situation and make adjustments as city guidelines evolve.

#### **When is the registration deadline for the Live Meeting?**

Registration closes Thursday, April 22, 2021. After this date, you will be required to register onsite (additional fees may apply)

#### **Do I need to select the sessions I want to attend in advance?**

Yes, it is important you select all the sessions you plan to attend during the registration process. This will help POSNA staff plan accordingly for socially distanced seating.

#### **What is the cancellation policy?**

A full refund will be granted if notification is received, in writing to [posna@posna.org](mailto:posna@posna.org) by Thursday, April 22, 2021. A 20% administrative fee will be applied after April 22, 2021. No refunds will be given after May 11, 2021.

#### **Can I pay by check?**

Yes, email [posna@posna.org](mailto:posna@posna.org) for a registration form.

#### **I cannot log into my account to register. What do I do?**

Your email address is your username. Then, click "forgot password" to receive an email on how to reset it and log in. If you still cannot log in, please [contact us](#) and we will get back to you as soon as possible. \*Be sure to use Chrome as your internet browser.

#### **I am a presenter at the meeting and unsure if I will be able to travel to the meeting, what should I do?**

Please contact Theo Heihn at [heihn@posna.org](mailto:heihn@posna.org)

#### **I am unable to travel to the meeting. Will there be a hybrid/virtual meeting?**

We completely understand that the pandemic continues to make travel planning difficult for the foreseeable future. We are planning accordingly to offer alternative options as the meeting approaches for those that cannot ultimately make the trip, but for now we are focusing on planning a robust live meeting in accordance with current guidelines. Please keep us posted about your situation as we get closer to the annual meeting.

### Virtual Meeting Information

#### **Will there be a separate registration for a virtual meeting?**

Not at this time. We are planning accordingly to offer alternative options as the meeting approaches for those that cannot ultimately make the trip, but for now we are focusing on planning a robust live meeting in accordance with current guidelines.

#### **Will any content be available online?**

Yes, the ePosters, symposia sessions and video abstracts. However, these will be accessible to live meeting registrants only.

### CME Information

#### **Will there be CME hours offered for the online content?**

The 16.5 hours are included in the overall CME for the live meeting.