



## **IPOS® 2024 FREQUENTLY ASKED QUESTIONS**

For more information, visit <a href="https://posna.org/ipos/ipos">https://posna.org/ipos/ipos/ipos</a>

## Registration/Payments

I am unable to travel to the meeting. Will there be a hybrid/virtual meeting? No, there will be no hybrid or virtual aspect to IPOS® 2024.

I am a presenter and unsure if I will be able to travel to the meeting, what should I do? Please email Erica Linskey, linskey@posna.org.

# How do I get the reduced rate if I am a Resident, Fellow, Active Military, Medical Student, Nurse/Allied Health, or PA?

- Residents and Fellows, contact Erica Respeto, <a href="mailto:respeto@posna.org">respeto@posna.org</a>, with your chief/director's name, institution's name, and phone number in order to receive the discounted rate.
- For POSNA members in active military duty only, please contact Erica Respeto, <u>respeto@posna.org</u>, in order to receive
  the discounted rate.
- Medical Students, please contact Erica Respeto, <u>respeto@posna.org</u>, with your most recent transcript showing good standing from your institution in order to receive the discounted rate.
- RN, PA, and Allied Health contact Erica Respeto, <a href="mailto:respeto@posna.org">respeto@posna.org</a>, with your chief/director's name, institution's name, and phone number in order to receive the discounted rate.

#### Do I need to select the sessions I want to attend in advance?

Yes, it is important you select all the sessions you plan to attend during the registration process.

## What is the cancellation policy?

Full refunds will be provided less a processing fee if received in writing to Erica Respeto, <a href="respeto@posna.org">respeto@posna.org</a>, by the date listed below. No refunds will be granted beginning November 27, 2024. Registrants will receive a confirmation and refund within 14 days of receipt of their cancellation notice.

September 10-November 5, 2024: Less a 20% processing fee November 6-November 26, 2024: Less a 50% processing fee November 27, 2024, and forward: No refunds

#### Can I pay by check?

Yes, email Erica Respeto, <u>respeto@posna.org</u>, to request an invoice to include with your check payable to POSNA, 1 Tower Lane, Suite 2410, Oakbrook Terrace, IL 60181.

## I cannot log into my account to register. What do I do?

Your email address is your username. Click "forgot password" to receive an email on how to reset it and log in. If you still cannot log in, please email <a href="mailto:ipos@posna.org">ipos@posna.org</a> and we will respond as soon as possible. \*Be sure to use Chrome as your internet browser.

### I need a copy of my registration confirmation.

Email Erica Respeto, <a href="mailto:respeto@posna.org">respeto@posna.org</a>, for a copy of your registration confirmation.

#### Attendance

## Will IPOS® 2024 fulfill the POSNA Active and Candidate Membership requirements?

IPOS® attendance fulfills POSNA Active and Candidate Membership requirements. Registration and attendance for the Practicing PediPod Program only, does not meet the member meeting attendance requirement.

# I want to post to social media, what hashtag and handle should I use and tag? #IPOS2024 and tag POSNA in your posts:

- Facebook: Pediatric Orthopaedic Society of North America (POSNA)
- Twitter: @POSNA org
- Instagram: @posna ortho
- LinkedIn: Pediatric Orthopaedic Society of North America (POSNA)

## Will there be a way for me to connect with other attendees at the meeting?

Yes, see the IPOS® meeting mobile app and program for specific opportunities.

# **Housing**

## **Host Hotel**

Loews Royal Pacific – Orlando, 6300 Hollywood Way, Orlando, FL 32819 Reservation Group Call-In Center

Toll-free: (866) 360-7395 Local: (407) 503-9276 Fax: (407) 503-9258

## Is there a deposit required when making a reservation?

A deposit equal to one night's stay is required and will be charged for each individual's reservation.

## Is the deposit refundable?

Yes, if notice is received at least 5 days prior to arrival.